

Release: 2010 (5.2.630)

Date: 06-30-2010

1. Welcome

Thank you for purchasing PAVLOU SalesTaxPRO®, the most innovative State & Local sales & use tax preparation and filing software ever developed. PAVLOU SalesTaxPRO® is the easiest, the fastest, the most convenient and the most accurate tax preparation solution that will enable you to be more productive and profitable.

2. New For 2010

Release 2010 (5.2.630)

- Illinois Tax Rate Update - Effective 07/01/2010

Release 2010 (5.1.118)

- Illinois Tax Rate Update - Effective 01/01/2010

Release 2009 (4.2.627)

- Illinois Tax Rate Update - Effective 07/01/2009

Release 2009 (4.1.210)

- Minor update to installation program

Release 2009 (4.1.112)

- Illinois Tax Rate Update - Effective 01/01/2009
- Updated Illinois form IL-ST1
- Updated Illinois form IL-ST2
- Updated Illinois form IL-ST14
- Updated Illinois form IL-RR3

Release 2008 (3.2.731)

- Illinois Tax Rate Update - Effective 07/01/2008

Release 2008 (3.2.623)

- Illinois Tax Rates effective 07/01/2008

- Added support for the following cities
 - Bolingbrook
 - DeKalb
 - Galena
 - North Chicago
 - Palos Park
 - Park Ridge

- Riverside
- Willowbrook

- Updated forms and rates for the following
 - Bolingbrook Food & Beverage
 - Bolingbrook Motor Fuel
 - Decatur Food & Beverage
 - DeKalb Food & Beverage
 - DeKalb Motor Fuel
 - Galena Food & Beverage
 - North Chicago Food & Beverage
 - Palos Food & Beverage
 - Park Ridge Food & Beverage
 - Park Ridge Motor Fuel
 - Peoria Motor Fuel
 - Riverside Food & Beverage
 - Willowbrook Food & Beverage
 - Evanston Motor Fuel
 - Lombard Food & Beverage
 - Moline Food & Beverage
 - Peoria Food & Beverage
 - Illinois ST-1

Release 2008 (3.1.321)

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- Illinois Tax Rates effective 04/01/2008 (RTA Update)
 - Electronic Filing (E-File) for Illinois
 - Self audit final calculations
 - Update 2008 State and Local Tax rates
 - Support for IL PST-2
 - Support for Buffalo Grove local tax
 - County Tax Collected entry

3. System Requirements

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- Pentium compatible processor or higher
 - Microsoft Windows XP SP2
 - 512MB of RAM or higher
 - 250MB of free disk space
 - CD-ROM drive
 - 1024 X 768 resolution display with 256 colors
 - Keyboard and mouse or compatible pointing device
 - Microsoft Windows compatible laser printer
 - Microsoft Internet Explorer 6.0
 - Microsoft .NET-Framework Version 2.0
 - Adobe® Reader® 7 or higher

4. Installation Instructions

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- Step 1. Close all other programs, including any antivirus programs.
- Step 2. Insert the PAVLOU SalesTaxPRO® installation CD into the CD-ROM drive.
- Step 3. If the installation program does not begin after a few seconds, click the Start menu and then click Run.
- Step 4. In the Run text box, type the letter of your CD-ROM drive,

a colon, a backslash and the word salestaxpro.exe (for example d:\salestaxpro.exe).

Step 5. Click the OK button.

Step 6. Follow the installation wizard to complete installation of PAVLOU SalesTaxPRO®.

5. Trial Period

The distribution (both CD and download) includes a FREE 30-day trial. All functionality is enabled during the trial period except for electronic filing.

6. License Key

When the 30-day trial period has elapsed, a license key will be required. To continue using PAVLOU SalesTaxPRO®, the user must purchase a license. Once the purchase is complete the user shall receive a license which must be used to register the product and activate the license.

7. Updates

Program and rate updates for PAVLOU SalesTaxPRO® will be provided to all licensed users for the duration of the licensed calendar year.

8. Software License Agreement

The software license agreement for PAVLOU SalesTaxPRO® may be found in the installation folder (C:\Program Files\PTP OneClick\SalesTaxPRO) or from the PAVLOU SalesTaxPRO® main menu select Help->License Agreement.

9. User Guide

The User Guide for PAVLOU SalesTaxPRO® may be found in the installation folder (C:\Program Files\PTP OneClick\SalesTaxPRO) or from the PAVLOU SalesTaxPRO main menu select Help->User Guide.

10. Contact Information

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11. Known Issues

11.1. Orange Screen - Sometime when switching between the tab rapidly and then pressing the ENTER key, the contents of the tab window will display a blank orange page. To refresh the tab content and display the appropriate data, click another tab and then return to the current tab. All the data should now be displayed normally.

11.2. Color Printers - Certain HP color laser printers will not print in color after printing a document from PAVLOU SalesTaxPRO®. This seems to be an HP printer driver issue. If this occurs, reset the printer driver to restore color printing functionality by accessing the printer Properties dialog box and clicking the OK button to close it.

11.3. Print Watermark - Some Brother laser printers will print the "Do Not File" watermark extremely light. For this reason, PAVLOU SalesTaxPRO® prints a "COPY" or a "Do Not File" label at the top of the form.

11.4. View Logos - When viewing certain local city forms (i.e. Evanston) that contain logos, the logo is not visible in the view window. However, when printing the form the logos remain intact.

12. Frequently Asked Questions (FAQ)

For the latest FAQ on various PAVLOU SalesTaxPRO® topics please visit our website at <http://www.ptponeclick.com/faq.html>